

# Family History Consultant

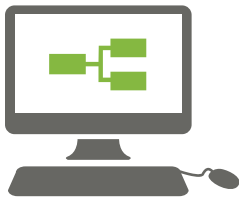
## Training Summary and Resources



Family history consultants are skilled teachers who work and communicate well with others. While consultants need not be experts in family history research, they should be comfortable using the resources at FamilySearch.org and helping others use them. These FamilySearch resources include Family Tree, photos and stories, online historical records, and the FamilySearch indexing program.



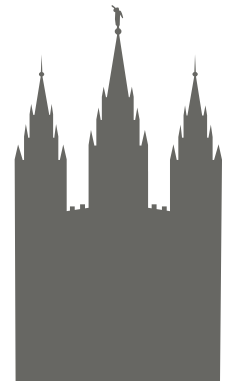
### The Blessings of Temple and Family History Work



“There are some members who engage in temple work but fail to do family history research on their own family lines. Although they perform a divine service in assisting others, they lose a blessing by not seeking their own kindred dead as divinely directed by latter-day prophets.

“I have learned that those who engage in family history research and then perform the temple ordinance work for those whose names they have found will know the additional joy of receiving **both halves of the blessing.**”

President Howard W. Hunter, “A Temple-Motivated People,” *Ensign*, February 1995, 4–5



### Helping Members to Get Started

Encourage members to follow these steps to get started with family history.

**Talk**  
with their family, and record information about their ancestors and their families.



**Enter**  
information they've collected into [www.familysearch.org](http://www.familysearch.org). If they need help, you can offer assistance.



**Attend**  
the temple on behalf of their ancestors, or ask for help.



# Using the Helper Function

You can view and update someone else's Family Tree by using the helper function on familysearch.org.

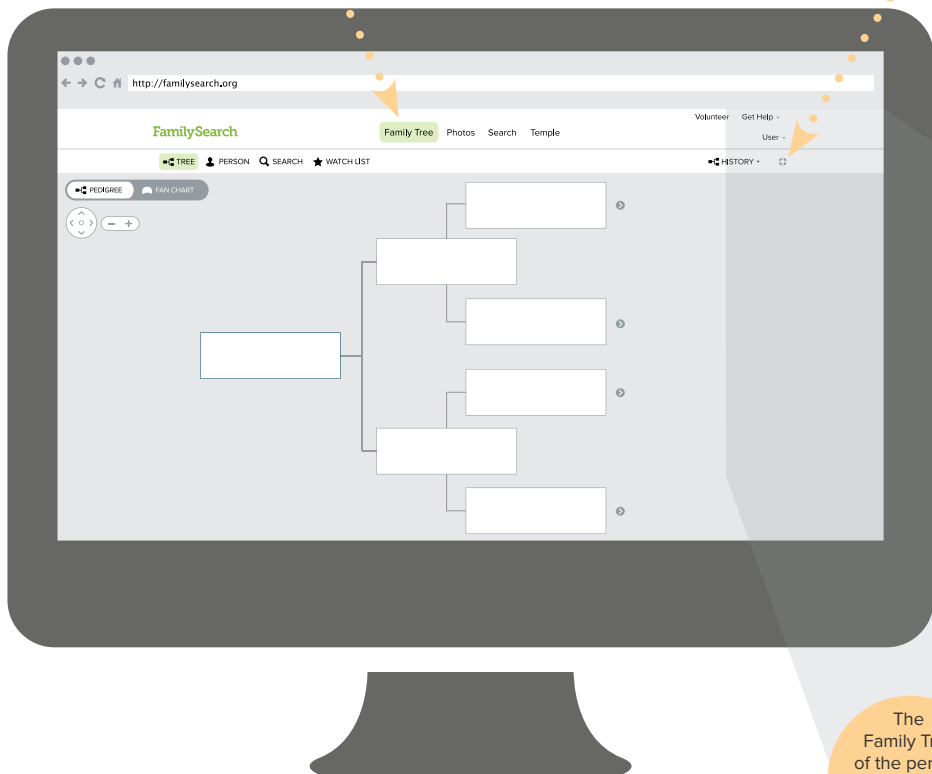
To sign in as a helper, follow these steps:

1. Gather the member's first and last name, birth date, and helper number.
2. Sign in to use familysearch.org with your own username and password.
3. Click **Family Tree**.

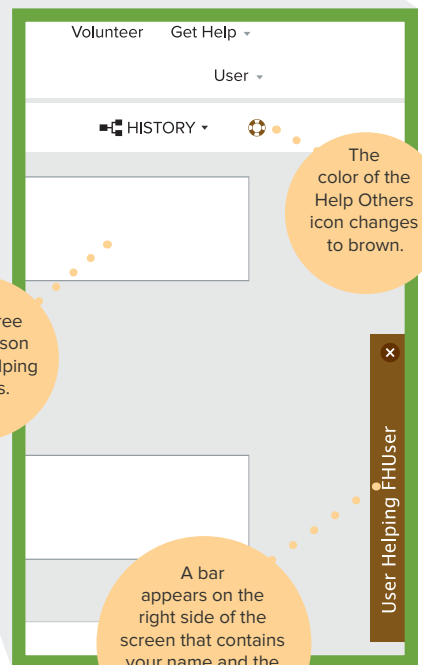
**Tip:**  
The helper number is the last 5 characters of the Church membership record number for the individual you are helping.

4. Click **Help Others**.
5. Enter the first and last name, birth date, and helper number of the person that you want to help.

**Important:**  
Make sure you use the name, birth date, and helper number of the individual that you are helping, not your own.



6. Click **Submit**.



The Family Tree of the person you are helping appears.

The color of the Help Others icon changes to brown.

A bar appears on the right side of the screen that contains your name and the name of the person being helped.

7. When you are finished helping, click **Stop Helping Others**.
8. When the system asks if you are sure, click **Stop**.

## Tips for Helping Members



Start with stories.

Help them have a positive experience.

Teach people, not lessons.

Help them to act on faith.

Help them to progress.



## Family History Consultant—Resources

Training Portal: [lds.org/familyhistorycallings](https://lds.org/familyhistorycallings)

- Calling-related videos
- *To Turn the Hearts* guide and videos
- Interactive training lessons
- Temple and family history course materials

FamilySearch: [familysearch.org](https://familysearch.org)

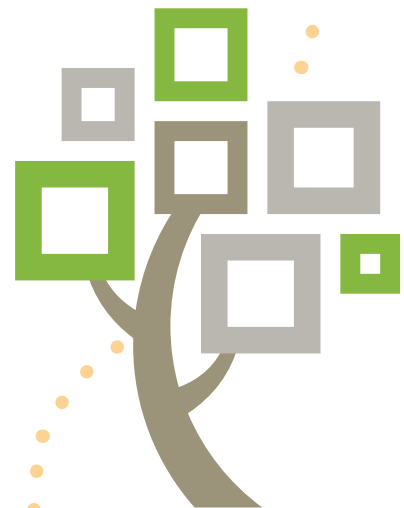
- Family Tree
- Records
- Temple name submissions
- Indexing

Help Center: [familysearch.org/ask](https://familysearch.org/ask)

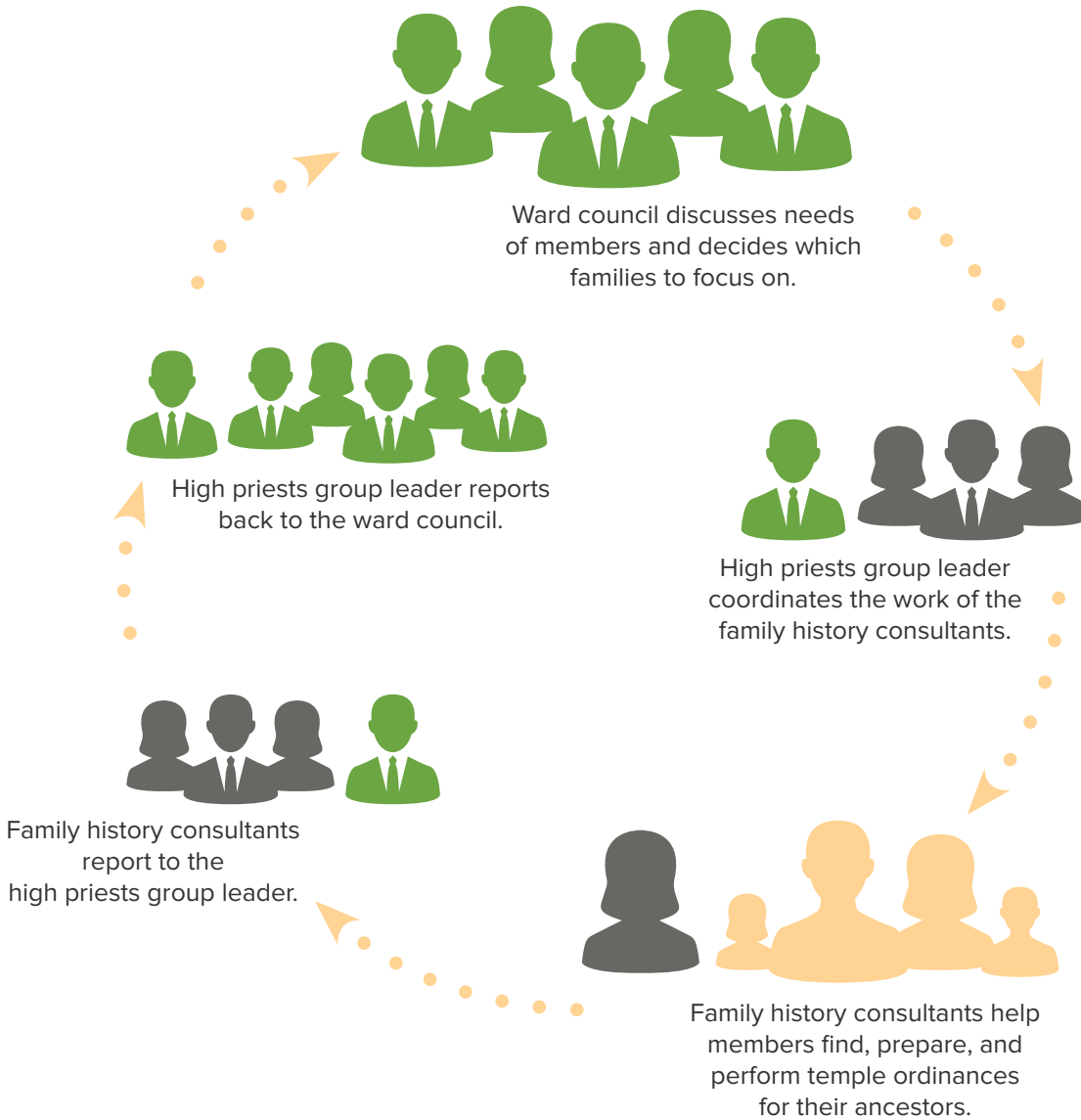
- FamilySearch video tutorials and help articles
- Research assistance
- Getting started video tutorials
- Online courses

Dedicated Consultant Support Phone Line:

- 1-866-406-1830 (option #5)



## Working with Ward Leaders



## Helping More Members Receive Both Halves of the Blessing

